



presents March Webinars

Both Phone & Computer Presentations

Tabbing the Rules Book

Mar 9

1:00 - 2:30 pm

Compliance with the ACH Rules and Regulations is the responsibility of every ACH participating financial institution and third party. This half day seminar will review the current *ACH Rules* updates. Learn in detail how Rules changes will affect your institution and what changes may be necessary to your policies and procedures. In addition, the seminar will equip attendees to tab the *NACHA Operating Rules* for quick reference when handling the most common ACH issues such as unauthorized returns, return deadlines, obligation of the RDFI to post ACH items, notifications of change, obligations of the ODFI, funds availability and more. Become an expert on how to use your Rules Book!

ACH is not an Achillary Service, It the Cornerstone of Business!

Mar 11

1:00 - 2:30 pm

Most financial institutions do not see ACH as a primary "lead" of their treasury services. However, ACH should not only be a key component of a robust cash management program, but is the most "sticky" service an FI can provide to business customers. This session will focus on why ACH provides superior benefits for the financial institution, the business, and the business' customers, and will redirect your attention to ACH as a key component service your best, most profitable customers should be getting from you!

Originating Payroll and Tax Payments

Mar 12

2:00 - 3:30 pm

The baby steps to Origination start with payroll and tax payments. If your customers haven't asked already, it is just a matter of time. With this webinar you will be ready to offer ACH payroll origination to your business customers. This webinar will address: Risk Rating and Exposure Limits, Executing the Origination Agreement, Operational Controls and File Formats, and Requirements for Tax Payments.

Reg E and Error Resolution

Mar 23

1:00 - 2:30 pm

Regulation E provides a basic framework that establishes the rights, liabilities, and responsibilities of participants in electronic fund transfer systems. REG E further states that if a consumer notifies an institution that an error involving an EFT has occurred, the institution must investigate and resolve the claim within specified deadlines. Errors covered by this requirement include unauthorized EFTs, incorrect EFTs, and the omission from an account statement of an EFT that should have been included. Join this webinar to understand how to comply with real life examples that you can relate to.

Institution Name _____ Contact Name _____

Address _____ City _____ St _____ Zip _____

Phone # _____ Fax # _____ E-mail _____

Attendee Name _____ Session Name _____

Attendee Name _____ Session Name _____

Attendee Name _____ Session Name _____

A confirmation and call-in instructions will be emailed to the contact prior to the session date. **REGISTRATION FEES: \$160 per line per Member / \$310 per line per Non-member for 90 minute seminar.** Complete the registration form and debit authorization below and fax to 678-384-9796. Or to pay by check, mail to GACHA, 3250 Riverwood Pkwy Ste 150, Atlanta GA 30339. **NOTE: Add a \$5 processing fee for registrations paid by check.** You can also register online at www.gacha.org. Cancellation of the session must be received 72 hours in advance of webinar for full refund.

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